North Sea Digital Kiosks

## Sharing Stations European Market Study

What is the current state of the sharing station market?

Equip



EURATECHNOLOGIES

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# 1. The Sharing Station Landscape in Europe



## What is a sharing station?

A sharing station is a self-rental system where users can access a variety of goods for a short period of time (a few hours to a few days). Users can access these goods for free, through a pay per use scheme, or a monthly subscription.

Sharing stations are typically operated by a company, a community or another third-party to take care of the maintenance and the customer service.

We distinguish three types of sharing stations:

- Multi-purpose sharing station
- Thematic sharing station

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Single-purpose sharing station



# We distinguish three types of sharing stations on the market



#### **MULTI-PURPOSE**

These sharing stations provide access to a variety of consumers goods in different use cases (e.g home appliances, electronic equipment, tools and others.

These stations can be found mostly within indoor environments, in libraries, residential buildings, retail shops, etc.



#### THEMATIC

These sharing stations provide different goods from the same category of equipment (e.g. sport, audiovisual, etc.).

This segment of the market is dominated by companies focusing on sports and leisure equipment, that we will call in this study "sport sharing stations".



#### **SINGLE-PURPOSE**

These sharing stations provide access to only one specific type of goods. We currently see examples such as balls, paddle surfs, bikes, umbrellas, chairs, etc.)

Such sharing stations are usually linked to a specific venue (e.g. a basketball available directly at the playground).

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# A new infrastructure for the access and sharing economy

The sharing station is a new smart infrastructure to power the access and sharing economy in the city. Through connected lockers, users can access goods in the city autonomously and at any time.

Sharing stations offer huge opportunities to make cities more sustainable and liveable:

- Citizens now have access to goods directly where they are used and needed. It increases access to sports and leisure activities and encourages spontaneous use of the city.
- It reduces the need for people to buy under-utilised items and promotes access over ownership, thus reducing manufacturing emissions and saving space in the home.



### <u>Sharing stations in Europe</u> A growing trend in the last years

**1325** sharing stations

### **185** multi-purpose stations

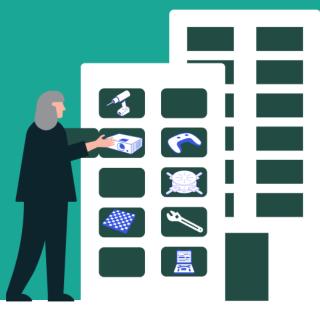
**1140** sport stations

# +350.000

unique users

## +70%

growth in number of stations deployed between 2023 and 2024



## **Cities with most sharing stations in Europe**

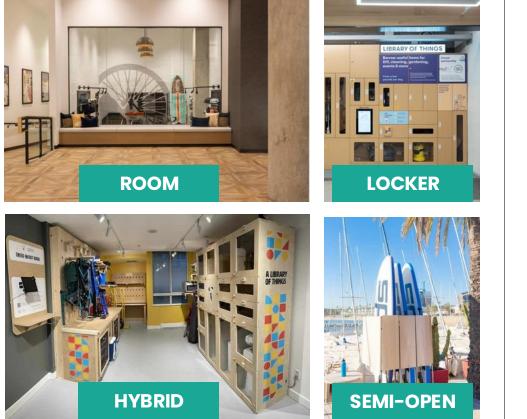




## Different sharing stations designs and setups

Sharing stations can have different forms and levels of accessibility depending on their locations

### DESIGN



#### LOCATION





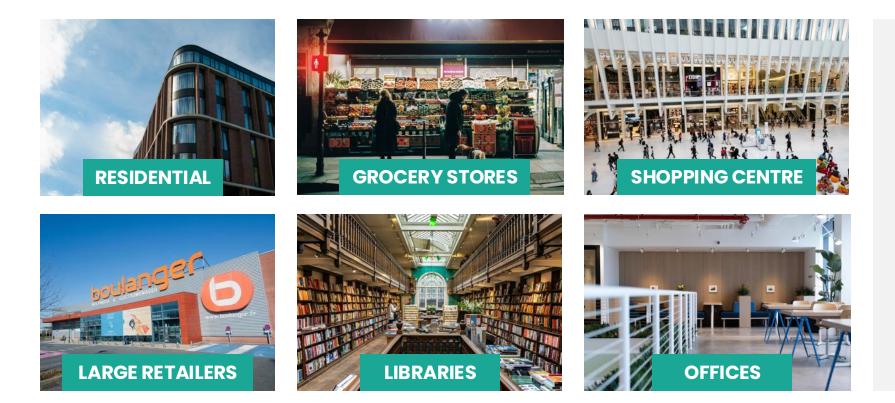
### ACCESSIBILITY





# Europe's 185 multi-purpose sharing stations serve many different use cases

The majority of sharing stations are deployed in residential buildings and student residences

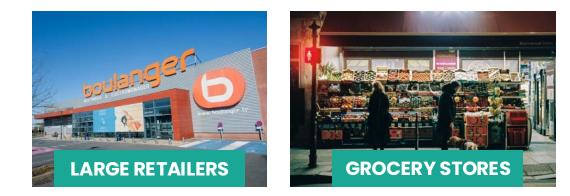


### Main clients and partners

- Municipalities
- Residential landlords
   and real estate
   developers
- Student residences
- Retail group
- Large companies

### **Proximity and Impact vs Profitability**

Different use cases have different business cases and potential impacts



#### Retail is the bigger bet

Fully accessible sharing stations, located in retail shops, have the highest average basket (four to five times higher than in residential buildings).

"It's easier to convince 10% of your addressable market in the surrounding of a retail shop than 50% of a building".

#### Residential sharing stations have proximity

Several under-utilised items owned by citizens may only be shared in an ultra-proximity sharing station. Items such as vacuum cleaners might only be rented if located in the building.

The majority (90%) of sharing stations currently in use are in residential areas.



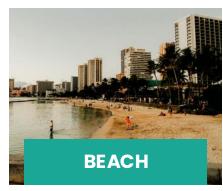


# Europe now has more than 1140 sport sharing stations in different locations

The thematic sport sharing station has grown into its own niche market







# PUBLIC SPACE



### Main clients and partners

- Municipalities
- Governmental
   organisations
- Real estate
   companies
- Touristic
   organisations
- Sport clubs
- Universities
- Healthcare providers

# Equip Sport deploys more than a 100 sport sharing stations in Paris



Equip Sport is a Swiss-based company operating sports-sharing stations, co-founded with Didier Drogba. To date, the company has successfully deployed over 330 stations across Europe.

With unique expertise in transforming urban spaces into thriving hubs of activity, Equip has made a significant impact in cities like Paris (100 stations), London (40 stations), and Lausanne (30 stations), providing over 100,000 hours of free sports last year.

Equip represents the future of sports-as-a-service, offering a unique business model that enables cities to maximize the potential of their sports locations.

https://equip.sport/



# BoxUp publishes impact study of its sport sharing stations

BoxUp is another Swiss-based company which operates sport sharing stations. The company operates 260 stations in Europe and Canada.

The operator commercialises one modular station that can include a different number of compartments and items.

BoxUp recently had two major developments: (1) a large deployment of 85 sport sharing stations together with the Government of Quebec in Canada, and (2) the integration of its sharing station within the budget and strategy of the Swiss Canton of Neuchatel.

BoxUp has also recently published a new impact study of its stations, <u>available here.</u>



https://boxup.app/en/

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# 2. Sharing Station Business Models



# Startups have different value propositions towards clients

#### Infrastructure provider

The startup provides the digital infrastructure for users to share items (the app); they also provide a physical, connected locker. One company, Circular Library Network, differentiates itself by providing the connected locker system that can be installed on any locally available furniture.

#### **Turnkey operations**

The start-up will set up the sharing station and operate it directly. They will purchase and own the equipment and employ a local person to provide customer service and maintenance.

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	Infrastructure provider	Turnkey operation	
Circular Library Network	~		
Library of Things	~	~	
Les Biens en Commun		~	
Tulu		~	
Ihopa		~	

Equip Sport		✓
BoxUp		<ul> <li></li> </ul>
Piffl		<ul> <li></li> </ul>
SportBox	~	

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### Visit the Digital Kiosks Knowledge Hub to access more information about the startups

The Digital Kiosks Knowledge Hub (link) has been created by the Digital Kiosks Network to make knowledge about sharing stations more accessible to the European community.

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The Digital Kiosks Res				
Welcome to the internal platform of the Digital Klosks n This hub is managed by the Society for the Commons I		aring economy and how digital technology	enables new sharing systems.	
In case you have any questions or would like to p email commons@baxcompany.com		Acceleration programme:     October:     November:		
Page overview				
<ul> <li>What is a Digital Klosks?</li> <li>The market: solution providers</li> <li>European map: deployment of digital klosks</li> </ul>				
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# Circular Library Network provides sharing station infrastructure



Circular Library Network (CLN) provides the infrastructure for communities to share tools and household items.

CLN has evolved into a tech company, developing a modular and adaptable system that combines hardware, software, and a social platform to make sharing more scalable and convenient.

CLN's system has been implemented in libraries, community hubs, supermarkets, co-working spaces, real estate, universities and municipalities.

The company currently provides the most cost-efficient sharing station infrastructure available on the market.

https://www.circularlibrary.network/

### Many startups provide local partnerships

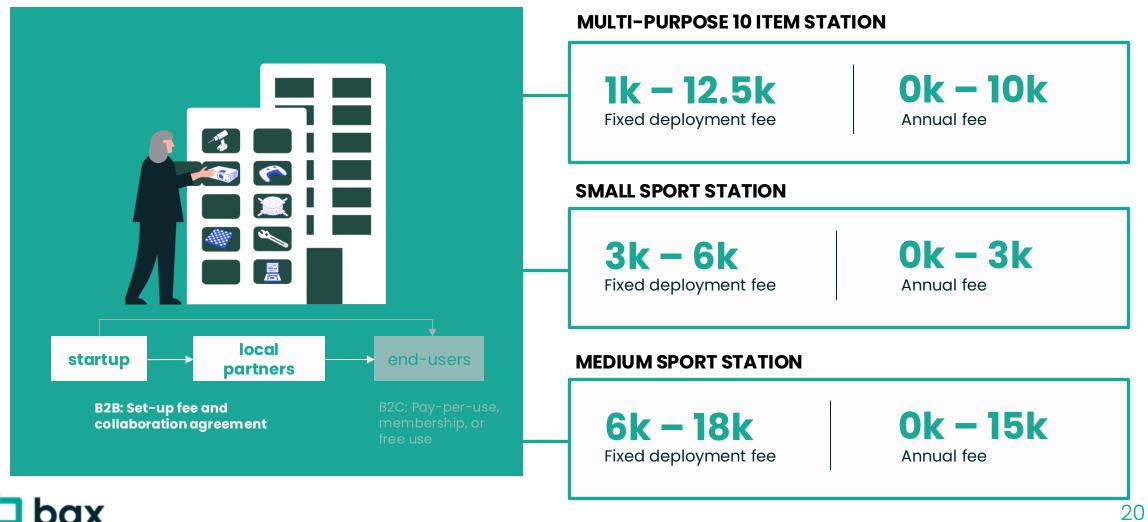
Startups using a turnkey model work with a B2B2C model to set-up and operate sharing stations.

	COSTS
	Local partners pay for the initial set-up of the sharing station service in the form of a fixed fee, and then pay an annual or monthly fee to cover the operations of the service. While the majority of startups propose an investment model (large fixed fee to cover the costs of the locker), some companies propose a leasing offer, to reduce the upfront cost, with larger annual or monthly fees.
Startup   B2B: Set-up fee and	REVENUES
	Advertisement: startups do offer space for advertisement of the sharing stations. One start-up even finances some entire
collaboration agreement	Pay-per-use, bership, or use

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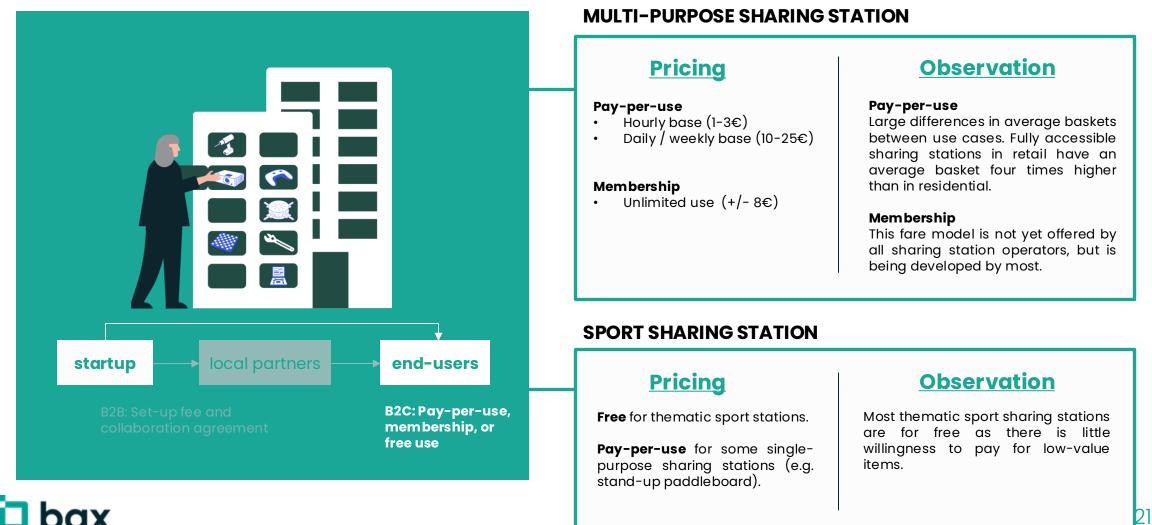
### **Average costs to deploy sharing stations**

Estimated costs of sharing stations (investment model), paid by local partners (e.g. municipalities, retailers, housing providers, etc.).



### **Revenues generated through B2C models**

Sharing stations have different fares depending on the use cases



# Sharing stations are deployed through different approaches

#### Sharing station as a public service

Municipalities provide a service to their citizens through subsidised sharing station schemes. Most sports sharing stations are provided in this way. This is not the case for multi-purpose sharing stations, although a few are funded in this way (e.g. Library of Things in London is funded by local councils to run sharing stations in public libraries).

### Sharing stations deployed through housing associations and private retailers

Housing providers and retailers offer a sharing station to increase the attractiveness and value of their premises. Most multi-purpose sharing stations are provided through such a scheme.

#### Sharing stations as community projects

Not-for-profit organisations and communities are setting up sharing stations and running operations. Many lending libraries, usually subsidised but reliant on volunteers, see the sharing station as an opportunity to improve the quality of service and to free up time and dependence on volunteers.









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# Making the service even more affordable and accessible to those who need it



Library of Things is UK startup based in London who both operates and provide infrastructure for multi-purpose sharing stations.

The company has a no-questions-asked 25% discount Concession Member, which is targeting users who are unwaged, low income or students and others.

As part of their social mission, Library of Things can offer municipalities a no deposit solution to reduce the financial and psychological barriers for some user groups as well as provide a deposit required solution for other entities.

https://www.libraryofthings.co.uk/



#### **STARTUP SPOTLIGHT**

# Sportbox deploys 150 sharing stations partnering with the German Olympic sports federation

SportBox, a Germany-based company, provides an innovative sports-sharing platform with more than 390 stations across Europe. The company focusses a low-threshold rental service for sports and recreational equipment, making physical activity more accessible to everyone, most often free of charge.

SportBox offers various station sizes to meet specific various sports facility's needs. Whether just for one basketball field or a large sports complex, their solutions fit the surrounding infrastructure.

A significant milestone for SportBox was achieved recently: deploying 150 sports-sharing stations across Germany in collaboration with the German Olympic Sports Federation to increase sports among the population and increase sport club memberships.



# Operational data about the use of sharing stations

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	MULTI-PURPOSE	SPORT
MOST RENTED ITEMS	<b>Cleaning equipment</b> Hoover   Steam Cleaner   Jet washer   Carpet Cleaner <b>Tools</b> Drill   Hand sander   <b>Cooking equipment</b> Raclette machine   Small oven <b>Other</b> Printer   Boardgames   Iron   Videoprojector	<b>Sport equipment</b> Mölkky   Spikeball   Football and Basketball   Volleyball   Minigolf   Table tennis  Cornhole   Super Jenga   Fitness equipment
NUMBER OF RENTALS PER MONTH PER STATION	15 - 85	2 – 3 in Iow season 60 – 200 in high season
AVERAGE USAGE TIME	Residential buildings: Few hours Retail and other fully accessibly locations: Few days	40 mins
NUMBER OF REPAIR & REPLACEMENTS PER YEAR	No consolidated data available.	<b>1-10%</b> of the items need to be repaired and/or replaced per year

### 6 items make up 80% of rentals

"If I had known this at the beginning, I would have started with much smaller sharing stations"

Les Biens en Commun is a French startup based in Lyon who operates multi-purpose sharing stations in student residences.

The company currently operates 26 sharing stations in France and Belgium.

Recently, they introduced a new small sharing station which provides access to the most common rented items.

https://lesbiensencommun.com/





# **3. Future Trends**



# The value will be more focused on digital applications in the future



#### Some important features include

- 1. Reservation of items
- 2. Membership schemes
- 3. Dynamic pricing
- 4. Integrated marketing features
- 5. Environmental impact calculator

### Other services provided by sharing station providers

- Workshop with communities
- Shared vehicles (next to station)
- Snack, foods and other consumables (next to station)
- Delivery of additional goods
- Events, coaching and tournaments

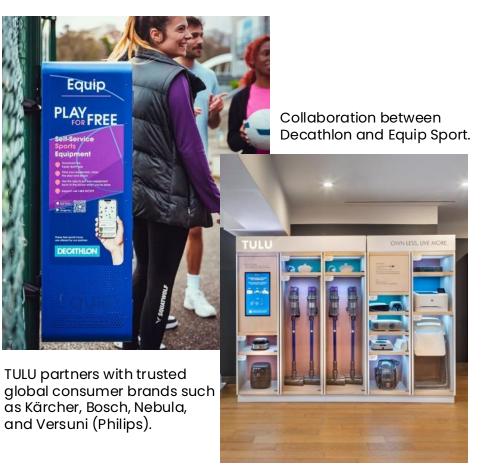
# The sharing station is a paradigm shift for brand manufacturers

Major brand manufacturers and retailers such as Karcher, Decathlon, Bosch have already understood the impact that sharing stations can have on their business.

The sale of goods could change radically, with an increase in turnover through rental systems and a potential decrease in direct sales to consumers.

In addition, sharing station operators could have a strong marketing reach and increase visibility to consumers, making them a strategic partner for brand manufacturers.

In the long term, several product lines (e.g. vacuum cleaners, sports equipment) may need to be rethought to provide goods made for sharing (more repairable, more robust, more intuitive to use, etc.).



# Future trends and developments in the sharing station market



Decrease in set-up and operations costs of the sharing stations



Development of large municipal budgets for sharing stations



New partnerships with brands and manufacturers



Increase in awareness marketing to increase user base

New use cases to explore for sharing station providers (e.g. with retailers)



Policies such as the Right-to-Repair, if properly implemented, should help improve operations

### **Our methodology**

The European market study was carried out using a quantitative and qualitative approach.

This study is the first to propose a definition of a sharing station, which has been validated with 20 different partners (e.g. European municipalities, start-ups, researchers, etc.).

The data and information presented in the study have been collected through a survey and interviews with 8 sharing station providers from Europe.

This study was commissioned by Euratechnologies as part of the Interreg North Sea Digital Kiosks project.

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### Get in touch

Bax, together with Euratechnologies and Holland Circular Hotspots, is coordinating a new European network of cities, start-ups, NGOs and other practitioners to accelerate the uptake of the sharing and access economy.

Get in touch for more information.

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https://digitalkiosks.org/





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