

Guideline report Spatial planning & city design

WP1: Activity 05

Version: 5 July 2024

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MoLo Hubs

Interreg
North Sea



Co-funded by
the European Union



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April 2024**
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Goal

The goal of this report is:

“Assisting host partners in setting up their pilot by defining considerations and good practices for spatial planning and city design aspects.”

During the pilot phase we will collect and analyse data to explore how MoLo hubs should be designed and located to strengthen its usage and contribute to spatial quality.

The results and recommendations will be summarized in a White paper in 2026.

Two levels

We distinguish two levels within the theme “spatial planning and city design”.

1. Hub design

- It's appearance: design, materials and visibility.
- Life-cycle costs: initial, operation, maintenance and disposal costs

2. The neighborhood

- Contribution to local ambitions like accessibility, greening, and social safety.
- Location selection.

Values of a place in the city

The below figure was used as inspiration for HPs to identify which values might or could be affected by the design and location of the hub. This has been discussed during the partner meeting in Mechelen on 23 April 2024. See the outcome on the next slide.



Figure (translated and adapted) based on Goudappel Coffeng (2018)

Outcome of workshop 23 April 2024


Within the theme spatial planning and city design, AUAS will focus on the values that are relevant for (almost) all 5 pilots. Though pilot-specific knowledge needs can be considered as well.

Value	Subvalue	Aalborg	Amsterdam	Boras	Hamburg	Mechelen
Social	Meeting point	Relevant	n/a	Relevant	Relevant	Relevant
	Social safety	Relevant for all				
	Participation (inclusion)	Relevant for all				
Mobility	Balance of transport modes	Relevant	Relevant	n/a	n/a	Relevant
	Traffic safety	Relevant	Relevant	n/a	n/a	Relevant
	Accessibility	Relevant for all				
	Parking space	Relevant for all				
	Traffic intensities	Relevant for all				
Health	Healthy behavior	Not so relevant	Relevant	Relevant	Relevant	Relevant
	Mental health (e.g. feeling of belonging)	Relevant	n/a	n/a	n/a	n/a
	Children play outside	Might be relevant (at risk)	n/a	n/a	n/a	Might be relevant
Spatial quality	Air quality	Relevant	Relevant	n/a	n/a	Relevant
	Noise	Relevant	Relevant	n/a	n/a	Might be relevant
	Attractiveness	Relevant for all				
Climate adaptation	Heat stress/shade	n/a	n/a	n/a	n/a	Might be relevant
	Rainwater retention	n/a	n/a	n/a	n/a	Might be relevant
	Greening	Might be relevant	n/a	n/a	Relevant (2 nd location)	Might be relevant
Economy	Real estate value	Might be relevant	Relevant	Relevant	n/a	Relevant
	Vacant property	n/a	Relevant	Relevant	Relevant	n/a
	Customers / revenue	Relevant	n/a	Relevant	Relevant	Relevant

Considerations for HPs during pilot set up

Hub design

Neighborhood



Are there trees around the hub? Do not put shared mobility under trees to avoid the risk of bird droppings on the vehicles.

How do you make the hub visible and recognizable? Is there a national hub branding guideline to use?


Is the hub easy to use by vulnerable groups, like elderly, disabled people, digital illiterate, poor, etc.?

Can the hub be used to add green or shade to the neighborhood?

What can be done to avoid noise nuisance around the hub, e.g. because of unloading activities?

What is done to avoid vandalism (e.g. choice of materials, social control)?

Are queues expected, e.g. when people pick up their parcel or vehicle? How can blocking of public space be avoided?



Is there sufficient loading space to facilitate the logistics processes and avoid blocking of public space?

Are there economic synergies between users of the hub and surrounding facilities, like shops?

Could there be work at the hub for the local work force and/or social return?

Is the local community involved and informed during the development of the hub? Can they have an active role to increase participation and social safety?

Does the hub lead to more traffic locally? Does this lead to any risks for the safety of cyclists and pedestrians?

Good practices - to inspire HPs

National identity for hubs



Deelvervoer			Modaalnetten			Vervoermiddelen & Faciliteiten			
Deelvervoer	Deelfiets	Elektrische deelfiets	Trein	Bus	Taxi	Auto	Scoter	Bakfiets	Fiets
Deelbakfiets	Deelauto	Elektrische deelauto	Metro	Tram	Ferry	Elektrische step	Elektrische scooter	Elektrische bakfiets	Elektrische fiets
Deelbusje	Deelscooter	Elektrische deelscooter	Luchthaven			Opladen			Opladen
Services			Fietsen			Plattegrond			
WiFi	Toilet	Servicepunt	Parkeervak	Fietsenrek	Fietsenrek	Informatie	AED	EHBO	Parken
Pakketkuis	Eten en drinken	Extra services	Fietsenstalling	Kraffiets en kinderrijze	Fietstransport-band	Kinderwagens	Waternappunt	Wandelroute	Park + ride
Restaurant	Kiosk		Fietsverhuur	Fietskuis	Fietspomp	Dames	Heren	Toegankelijk	Halten en brengen

- Source: [Identity for mobility hubs](#)

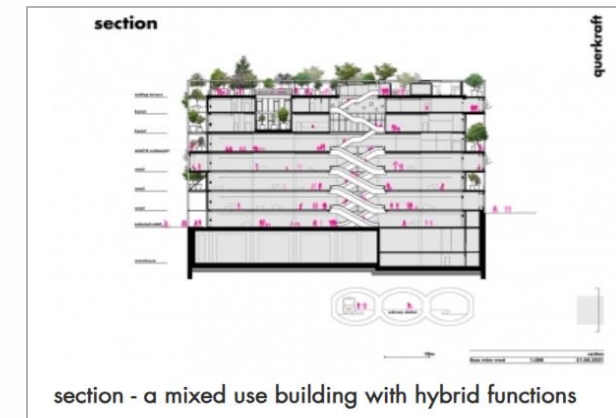
Kiosk for a livable city



- Public-private partnership
- Located in public space, also in sensitive environments (historical, touristic)
- Local tourist information
- Contributes to social safety

IKEA as good neighbour

- Multifunctional: retail and hostel (open 24/7). Contributes to social safety.
- No car parking. Public transport connections
- Green, public space with shade
- Source: [EUMiesAward](#)



Involvement / participation

Consider the involvement of the following actors/departments already during the set-up of the pilot to gain their support:

- Urban planning
- Urban design
- Architects
- Parking/mobility
- Logistics
- Sustainability
- Local community manager
- Legal advisor
- Local community (citizens)
- Surrounding entrepreneurs and organisations

Functions/facilities to consider at the hub

- Shared mobility
- Parcel lockers
- Storage (luggage, supplies)
- Bench, table
- Playground, sports equipment, public chess
- Kiosk
- Water point
- Green
- Public toilet
- Waste collection, recycle point
- Postbox
- Book exchange
- Information (travel, map, surrounding area, events)
- Repair service
- Advertising

AUAS team

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University of Antwerp
| TPR | Department of Transport
and Regional Economics



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Host Partner
City of Amsterdam







Knowledge Partner
**Amsterdam University
of Applied Sciences**

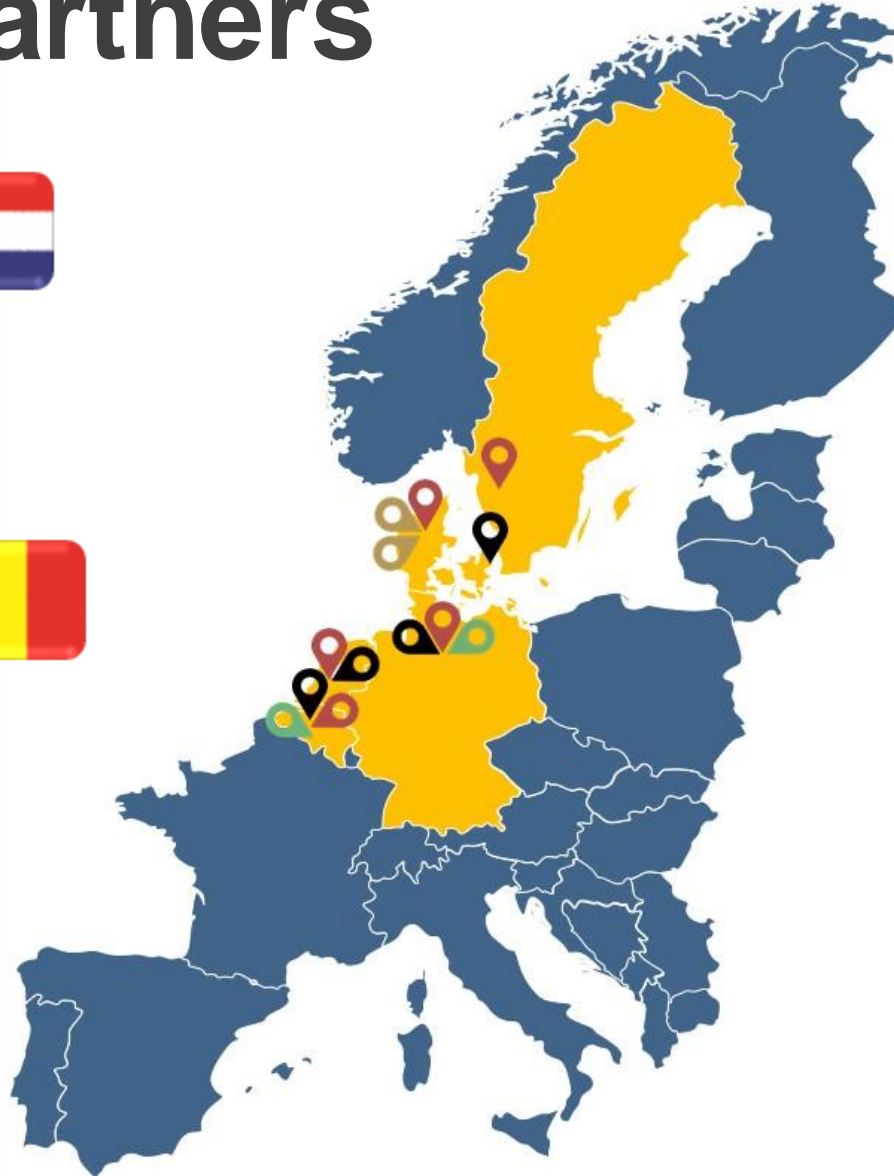
Host Partners
City of Mechelen



Network Partner
POLIS

Knowledge Partner
University of Antwerp

-  5 Host Partners (pilot areas)
-  4 Knowledge Partners
-  2 Network Partners
-  2 Implementation Partners



Host Partner
City of Borås



Host Partner
City of Aalborg

Knowledge Partner
Transition

Implementation Partners
CoolRunner
House of Venture North Jutland



Host Partner
Stadtreinigung Hamburg

Network Partner
Logistics Initiative Hamburg

Knowledge Partner
HiiCCE